



POLICIES, TERMS and CONDITIONS

QUOTE VALID FOR ↻	For 30 days
MINIMUM ORDER ↻	None at this time
PAYMENT TERMS ↻	1 st order is always with Credit card or Company Check Net30 with approved accounts (Credit Application)
DROP SHIP ↻	We do blind shipments
DELIVERY ↻	Most items are in stock and ship right away. If an item has to be back ordered it is generally 2-5 weeks
FREIGHT POLICY ↻	Customer pays shipping charges - or use their ship account Customer is also responsible for all Duties/Taxes/Fees
RETURN POLICY ↻	Any defective material may be exchanged with advance RMA. No returns after 30 days unless approved by Management Items are NOT returnable if open or tampered with
RESTOCK CHARGE ↻	15%
SAME DAY SHIPPING ↻	If the item is in stock, same day orders can be placed until 2:00 p.m. Central.
WARRANTY ↻	3 year on network hardware products 1 year on electrical components of housings, enclosures, and mounting fixtures
ADDITIONAL NOTES ↻	Sentry360 is very customer service oriented. Most policies can be adjusted to fit the customer's needs. However, consult with the Sales Manager or Operations Manager.

January 22, 2013